



MSC

VOYAGERS
CLUB

MSC VOYAGERS CLUB LOYALTY PROGRAMME GENERAL CONDITIONS (AS OF 19/07/2015)

The present terms and conditions regulate the constitution and conditions of use of the MSC Voyagers Club Programme. The MSC Voyagers Club is the loyalty programme of MSC Cruises SA dedicated to all travellers who have sailed at least once on board an MSC cruise since 2006 or have a confirmed booking with MSC Cruises.

CONDITIONS OF USE

These terms and conditions apply to all MSC Voyagers Club members. MSC Voyagers Club substitutes the previous MSC Club as MSC Cruises Loyalty programme. Please refer to section 5 for further information. MSC Voyagers Club will be effective starting from 19/07/2015. MSC Cruises SA reserves the right to amend the following conditions without notice. Members are responsible for keeping constantly up to date with MSC Voyagers Club Regulations.

1. MEMBERSHIP OF THE MSC VOYAGERS CLUB

1.1 Membership applies to all passengers of MSC Cruises SA who have travelled on at least one cruise with MSC since 2006 and to all guests that have a confirmed booking with MSC Cruises.

1.2 Passengers are eligible for membership from 0 years of age. Enrolment to the MSC Voyagers Club for members under 18 years old must be carried out by a parent/legal guardian on behalf of members aged under 18.

During the enrolment process, passengers must enter their full name as it appears on their passport

1.3 Membership is not automatically issued and passengers can subscribe using one of the following methods:

- **Before embarkation** by completing the Become a Member form at the address indicated in the section of the website dedicated to the MSC Voyagers Club; directly clicking the link on the booking confirmation document or clicking the link on the e-ticket issued once booking is confirmed. It is also possible to register during the online check-in process. Members will receive their Club identification number via email with an electronic card after subscription.

- **On board** by applying for membership on board by contacting Reception-Guest Service and/or MSC Voyagers Club Infopoint:

- **Passengers who have sailed at least once** on an MSC cruise and subscribe on board will receive confirmation that their subscription has been successful via email at the end of the cruise (approximately 10 days after the cruise is completed). The email will contain their Club identification number and an electronic version of the MSC Voyagers Club card. Regulations regarding recovery of points for previous cruises are set out in clause 3.1 of the present terms and conditions.

- **Passengers who cruise for the first time with MSC** and subscribe on board will receive confirmation that their subscription has been successful via email at the end of the cruise (approximately 10 days after the cruise is completed). They will receive their Club identification number and an electronic version of the MSC Voyagers Club card.

- **Post-cruise** through the website www.msccruisescub.co.uk by accessing the "Become a member" section. Once subscription is successfully processed they will receive an email with their Club identification number and an electronic version of the MSC Voyagers Club card.

1.4 MSC Voyagers Club Card and Club Identification Number

Each subscription to MSC Voyagers Club generates a Club identification number, which is communicated in the email confirming the subscription.

The Club identification number will be printed on the member's cruise card issued on the first cruise taken after subscription to the Club. The cruise card is a plastic card containing all necessary guest information. It works as a payment method on board and also acts as a key to access the cabin.

The Cruise Card with the Club identification number constitutes the MSC Voyagers Club card and it will be printed and delivered on the first day of every cruise.

The MSC Voyagers Club card is the only tool to identify MSC Voyagers Club members on board.

The Club identification number must be provided at the time of booking, even if the Club discount is not available. It is the only way for passengers to be eligible for the benefits that the MSC Voyagers Club offers to its members.

MSC Cruises SA reserves the right to refuse or cancel membership at any time without giving reason and notice.

Membership of the MSC Voyagers Club is subject to the MSC Voyagers Club general

conditions. Should members not accept the MSC Voyagers Club general conditions, they must cancel membership immediately by contacting MSC Cruises SA in writing at MSC Cruises SA, Chemin Rieu, 12-14, CH-1208 Geneva (Switzerland).

1.5 Length of Membership

MSC Voyagers Club membership is subject to a minimum of one cruise every three years. If the last cruise disembarkation date is over 3 years (36 months) or no cruise has been completed in 3 years after the enrolment date, membership to the MSC Voyagers Club programme will expire.

For example: if the last disembarkation date is 30.01.2015 and no cruises are completed by 30.01.2018, the membership will expire.

If the registration date is 30.01.2015 and no cruises are completed by 30.01.2018, the membership will expire.

Should the membership expire, passengers must subscribe to the MSC Voyagers Club again. Subscription will be subject to the conditions stated. A new Club identification number will be assigned.

2. EARNING POINTS

All MSC Voyagers Club members earn points according to the following criteria:

- "Experiences" purchased** (Bella, Fantastica, Wellness, Aurea and MSC Yacht Club);
- On board services pre-paid before the cruise;**
- On board Expenses**

a. **"EXPERIENCES PURCHASED"** MSC Cruises SA offers the possibility of purchasing different types of "Experience": Bella, Fantastica, Wellness, Aurea and MSC Yacht Club. Members can earn points in relation to the "Experience" purchased.

Bella Experience:

- for cruises consisting of less than 5 nights or 6 days: 200 points are awarded;
- for cruises consisting of 5 to 9 nights or 6 to 10 days: 500 points are awarded;
- for cruises consisting of over 9 nights or 10 days: 700 points are awarded.

Fantastica Experience:

- for cruises consisting of less than 5 nights or 6 days: 400 points are awarded;
- for cruises consisting of 5 to 9 nights or 6 to 10 days: 700 points are awarded;
- for cruises consisting of over 9 nights or 10 days: 1,000 points are awarded.

Wellness/Aurea Experience:

- for cruises consisting of less than 5 nights or 6 days: 600 points are awarded;
- for cruises consisting of 5 to 9 nights or 6 to 10 days: 1,000 points are awarded;
- for cruises consisting of over 9 nights or 10 days: 1,500 points are awarded.

MSC Yacht Club Experience:

- for cruises consisting of less than 5 nights or 6 days: 800 points are awarded;
- for cruises consisting of 5 to 9 nights or 6 to 10 days: 1,500 points are awarded;
- for cruises consisting of over 9 nights or 10 days: 2,000 points are awarded.

Points will only be earned on "Experiences" purchased (Bella, Fantastica, Wellness, Aurea and MSC Yacht Club). If a free "Experience" upgrade is offered, points will only be awarded for the "Experience" purchased.

No extra points will be issued for free "Experience" upgrades.

On cruises and departures where Bella, Fantastica, Wellness, Aurea and MSC Yacht Club "Experiences" do not apply, the following rules will be enforced:

Cabin Type:

Inside Cabin: 600 points

Ocean View Cabin: 750 points

Balcony Cabin : 900 points

Suite : 1,200 points

MSC Yacht Club Suite : 1,500 points

Points given for "Experiences" purchased will be applied to each member occupying the same cabin, if there is more than one.

For example: a cruise of 7 nights with the Fantastica "Experience" purchased: if only one member is present in the cabin they will receive 700 points at the end of the cruise.

If two members are present in the cabin, each occupant will receive 700 points at the end of the cruise.

- On board Services pre-paid before the cruise:**

